

23 March 2020

## LTA services delivery during COVID-19

To make the Land Transport Authority's (LTA) services easier and limiting contact — especially in groups — as much as possible to prevent person-to-person transmission of the Coronavirus (COVID-19) the LTA is urging customers to utilize e-services for making payments and bookings with LTA.

The e-services website can be accessed from: <https://eservices.lta.com.fj/>.

To access online services, customers must do the following:

- Submit a completed e-services online registration form to [online@lta.com.fj](mailto:online@lta.com.fj) (forms are downloaded from the LTA website [www.lta.com.fj](http://www.lta.com.fj) online forms <https://www.lta.com.fj/docs/default-source/lta-forms/form-i1-e-services-online-customer-registration-form.pdf?sfvrsn=8>)
- LTA customer service officers will create online account; and
- Once online account is created an activation e-mail address to activate the account.

The following cards are supported on our platform for payments:



## Defensive Driving Courses

The LTA will be limiting the participants for the Defensive Driving Courses (DDC) especially those who are working and whose licenses have expired.

Apart from the postponement of DDC in Lautoka, the DDC will be limited to:

1. Only those with expired licenses be allowed to attend the DDC.
2. That there be two sessions per day; Morning 8.00am - 12.30pm and Afternoon 1.00pm - 4.30pm to accommodate those that had been scheduled for the particular date.
3. Maximum of 15 participants per session seated 2 meters apart.
4. Clients be informed that we will only accommodate those with safety items (gloves and mask).

Samuel Simpson  
Chief Executive Officer



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